

Community Benefit Report 2023

Treasure Valley



Continuing Our Legacy of Excellence in Health Care

From our founding in 1902 to 2022, when we were recognized as one of the top 15 Health Systems in the nation for the 9th consecutive year, St. Luke's has always been a leader in quality care and a dedicated community partner.

As Idaho's only locally based, not-for-profit, community owned and led health system, we are committed to providing all patients with the highest quality health care, regardless of their ability to pay.

merATIVE
15 Top
Health
Systems



Health care is about relationships. Great health care comes from the heart, and I am thankful to be able to say that St. Luke's partnerships, community collaborations, board member engagement, volunteer dedication and team member commitment are driven by that heart-centered spirit. It makes our mission—and excellent patient outcomes and experiences—possible.

– Chris Roth, St. Luke's President and CEO



With Ada County's housing vacancy rate below 4%, safe, affordable housing and being unhoused are primary health concerns for many people. St. Luke's helps combat these concerns through its support of the Boise Rescue Mission as it opens Next Step, Curtis, a transitional living community for those moving from housing crisis to independent living.



For the first time since the pandemic, in 2023 St. Luke's convened nearly 100 partner representatives from across southern Idaho for the Community Health Improvement Fund (CHIF) Celebration at JUMP Boise to share their innovations and deepen their expertise with presentations from the Idaho Nonprofit Center.

St. Luke's Health System Overview

Report of Community Benefits 2023

St. Luke's primary service area is Ada County, with our secondary service area covering southwest, south-central and west-central Idaho, eastern Oregon and northern Nevada. The numbers below provide a broad overview of the rich benefits St. Luke's provides to local communities in these counties: Ada, Blaine, Canyon, Elmore, Jerome, Twin Falls and Valley. All numbers are current as of the fiscal year ending Sept. 30, 2023.



\$869 Million
Total Community Benefit



\$36 Million
Charity Care



\$105 Million
Services and Programs for the Community



\$18.5 Million
Donations Received

Community Needs Determination Process

St. Luke's community health efforts are directed by community needs assessments, St. Luke's community boards and Community Health and Engagement. In 2023, St. Luke's and partners conducted the first joint Community Health Needs Assessment, which is designed to help us better understand the most significant health challenges facing the individuals and families in our service areas.

Community Health and Engagement, in collaboration with internal and external stakeholders, is responsible for developing, implementing and maintaining optimal community health initiatives designed to address our communities' most significant health needs.



St. Luke's dedication to community benefit guides us to maximize partnerships and available resources, ensuring people have equitable opportunities to achieve their optimal health and well-being.

– Theresa McLeod, St. Luke's Administrator of Community Health and Engagement

St. Luke's Treasure Valley Overview

Report of Community Benefits 2023

St. Luke's serves the growing cities of Boise, Meridian, Eagle and beyond. St. Luke's Boise is Idaho's largest health care provider, the flagship hospital of St. Luke's Health System and home to the state's only Children's Hospital. St. Luke's Meridian is a full-service medical center with the busiest Emergency Department in Idaho. Our Boise and Meridian hospitals and Treasure Valley clinics are Magnet-designated for nursing excellence.



\$604.7 Million
Total Community Benefit



\$12.8 Million
Donations Received



42,169
Volunteer Hours



1,024
Volunteers



11,453
Employees



1,024
Physicians*



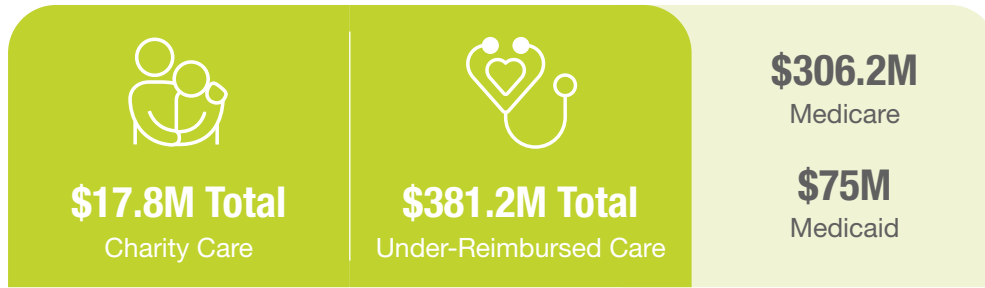
586
Advanced Practice Providers*

Providing a High Quality of Care



*Providers with practice privileges at our locations. All numbers provided as of fiscal year ending Sept. 30, 2023.

St. Luke's Treasure Valley Overview



St. Luke's provides health care to eligible patients without charge or at a reduced rate, based upon a sliding scale derived from federal poverty guidelines.



Serving on the community board provides an exceptional opportunity to collaborate with compassionate leaders invested in supporting the mission of St. Luke's to improve community health and well-being in Idaho.

– Joelle Powers, St. Luke's Treasure Valley Community Board Chair, Professor and Senior Associate Dean, Boise State University College of Health Sciences



Improving Access to Patient-Centered Care

\$103.9 Million Total

Total Capital Improvements—

One hundred percent of St. Luke's revenue after expenses is reinvested in the organization to serve the communities in southwestern Idaho and eastern Oregon in the form of staff, buildings or new technology.

\$22.2 Million

Downtown Boise Campus Development—We invested in architecture, planning and project costs related to our multiyear project to add 80 additional hospital beds and 7 operating rooms, priming our downtown location to meet the needs of Idaho's fast-growing population.

\$61.3 Million

Center for Orthopedics & Sports Medicine—We continued development and construction of this 230,000 square foot campus, which will house specialty clinics, orthopedic walk-in care, an indoor/outdoor rehabilitation gym, 12 operating rooms and more. The center opened in February 2024.

\$7.6 Million

Technology—We continually upgrade key information technology infrastructure to boost efficiencies, lower costs and most importantly, improve safety and quality for patients.

\$12.7 Million

Other Projects—We are dedicated to updating equipment and expanding our clinics and facilities in the Treasure Valley to give patients the best quality of care.

Giving Thanks

Our work assessing and addressing community needs would not be possible without a visionary board of directors and our dedicated community boards. We are grateful for their partnership and guidance.

St. Luke's Health System Board of Directors as of Sept. 30, 2023:

Andrew Scoggin, Chairperson
Emily Baker
Brigette Bilyeu
Tom Corrick
Rosa Dávila, PhD
Lucie DiMaggio, MD
Mark Durcan
Bill Gilbert
Lisa Grow
Allan Korn, MD
Dan Krahn
Bob Lokken
Rich Raimondi
Chris Roth, President/CEO
Jill Twedt
Bill Whitacre

St. Luke's Treasure Valley Community Board Members as of Sept. 30, 2023:

Joelle Powers, PhD, Chair-Elect
Christina Bruce-Bennion
Derek Bub
Scott Curtis
Cathy Hall
Marle Hoff
Stephanie Myers
Alejandro Necochea, MD
Kate Nelson
Lisa Roberts
Robert Sanchez, PhD
Nicole Thurston, MD
Jack Varin
Jill Wagers, DMD
Noreen Womack, MD

The information provided in this report is required by Idaho Code 63-602D, which states that 501(c)(3) hospitals having 150 or more beds must file a community benefit report with the Board of Equalization by Dec. 31 of each year. According to the code, the report is to include a description of the process the hospital has used to determine general community needs that align with the hospital's mission. In addition, the report shall include the hospital's amount of:

- Unreimbursed services for the prior year (charity care, bad debt, and under-reimbursed care covered through government programs).
- Donated time, funds, subsidies and in-kind services.
- Additions to capital such as physical plant and equipment.